



PHILIPS

Position: Administration & Payroll Specialist – Dutch Speaker

Location: Piła

Philips is a diversified Health and well-being company, focused on improving people's lives through timely innovations. As a world leader in healthcare, lifestyle and lighting, Philips integrates technologies and design into people-centric solutions, based on fundamental customer insights.

Philips People Services (PPS) is the organization delivering common HR administrative & payroll services to Philips employees, managers and HR business partners, according to world class standards, in line with business requirements, leveraging PPS Centers and cooperating with external partners; thus leading to increased customer satisfaction and lower cost.

Your team:

The **Philips People Services Center Europe (PPSC)** is based in **Piła**, Poland and is part of Philips People Services. PPS is the Human Resources Shared Services organization of Philips. A team of HR professionals delivering HR Services to Philips employees and managers at all stages of the career cycle. PPS delivers cost-effective people services by leveraging economies of scale, globalizing processes and simplifying the ways of working, while delivering superior HR experiences by listening and acting on our customers' feedback.

Your challenge:

Philips challenges you to use your communication skills to help colleagues from Belgium with HR related questions. You will be the contact point for General Management, HR managers and Employees.

Your responsibilities:

- Provide transactional and administrative services related to in scope processes for Belgium - including mass transaction updates
- Ensure that enquiries escalated by the Contact Center are answered and transactional activities are processed in a professional and efficient manner
- Perform data gathering towards HR managers in case additional info is needed
- Collect completed forms, ensuring data is complete
- Process changes in employee status, job status, cost center changes, pay, etc.
- Deliver sound customer solutions and builds effective relationships with customers
- Manage and records document flows, administer employee life cycle events

We are looking for people with:

- Graduate with Bachelor degree
- **Fluent knowledge of English language (both orally and in writing) is a must**
- **Fluent knowledge Dutch is a must**
- **Knowledge and understanding of HR processes and policies**
- Personal integrity when handling confidential information
- Ability to effectively prioritize and organize workload, multi-task is essential
- Ability to work in a changing environment to meet demanding deadlines and timescales
- Effective listening and highly developed interpersonal skills
- SAP HR system knowledge is an additional asset
- Computer literate; experience of Case Management tools is an additional asset

We offer a range of fringe benefits:

- **Relocation package applicable for people moving in from outside of Pila region**
- Yearly bonus based on performance achieved
- Private medical care with option to extend it to family members
- BenefitSystem cards
- Discount for Philips' products.

If you are interested in pursuing a career in Philips Lighting please apply online www.philips.com/careers using Job ID number 188510 or send your CV at: agnieszka.mrowiec.extern@philips.com

We kindly inform you that we will contact only chosen candidates.

Please provide a clause: „Hereby I agree to process my personal data included in my application for requirements of the recruitment process (in accordance to Personal data Protection Act dated 29 August 1997; Official Journal no 133, item 883)”.

The Philips logo, consisting of the word "PHILIPS" in a bold, blue, sans-serif font.