

Recruitment agency PGB HR for its client, international and multilingual company with a wide variety of both IT and accounting software solutions, is looking for

Customer Service Specialist with Dutch

Miasto: Kraków

Job description:

- IT and accounting support via chat, email and phone to the customers in English and Dutch
- building professional, long-term relationship with the clients and guiding them through the process of inquiries
- taking care of regular customers
- working in a team of consultants
- assistance in the development of products by feedback and software quality checks

Requirements:

- advanced knowledge of English and Dutch
- customer-focused orientation
- ability to work in a team and good manners

The company offers:

- full time position
- ability to learn new technologies
- working in a company with stable position
- competitive salary + bonus system
- free lunch every day, Friday cake and daily fruits
- private medical insurance and multisport card
- sport activities and events like squash, football
- training and coaching sessions
- parties outside the office

Contact:

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