

DUTCH SPEAKING TALENT

Fujitsu is a leading provider of ICT-based business solutions for the global marketplace. With approximately 170,000 employees supporting customers in 70 countries, Fujitsu combines a worldwide corps of systems and services experts with highly reliable computing and communications products and advanced microelectronics to deliver added value to customers.

In Łódź we have a Global Delivery Centre (over 1100 employees) with four business areas: Service Desk, Research & Development, Remote Infrastructure Management and Shared Service Centre.

Job description/Purpose

The successful candidate will be responsible for acting as first point of contact for all customers' queries in Dutch language and end to end ownership of all elements leading to a successful and efficient resolution of customers' problem.

Key responsibilities

- Answering customers' IT related queries in a professional manner
- Network and e-mail accounts administration
- Daily check tasks
- Taking parts in various projects connected with IT, improvements and numerous initiatives that take place in the organisation

Skills required

- Fluent **Dutch** and good **English** language skills,
- Interest in IT is an advantage
- Computer skills at the level of at least average user
- Interpersonal skills crucial for working in a customer service centre such as: good communication skills, readiness to work flexible hours, customer orientation, teamwork, optimism and enthusiasm.

We offer

- An interesting job in one of the largest IT companies
- Challenging work environment and friendly atmosphere
- Highly motivated team and international corporate culture
- Competitive salary and benefits
- IT & soft skills trainings
- Private medical from day one

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